

RATUA ISLAND RESORT & SPA

TRANSFERS INFORMATION TO THE ISLAND

We do charge an additional cost and can either be pre paid or settled upon check out at Ratua.

The Ratua transfer cost covers your **return** Airport Van Pick Up + **return** Ratua Boat Transfers to the Island.

Our local Santo Van transfers are operated by **Paradise Tours company**.

Their lovely owner LUKE and his friendly Ni Vanuatu team will be at the Airport to collect you when you arrive. They will display a Ratua Sign and assist you with your baggage into the transfer Mini Van.

Pekoa Airport to the transfer Boat : 7 MINUTES

You will enjoy a swift 7 minute transfer from Pekoa Airport to the Ratua Transfer Lounge / Cafe located on a small marina in central Luganville Town.

Boat from Luganville to Ratua Island ; 30 MINUTES

From here you will be transferred into our Ratua Launch boat with a Boat Captain and no more than a capacity of 12 guests. This is a 30 minute scenic adventure across to the Island during the hours of sunshine ! Night transfers generally take an addition 10 minutes to ensure safety during evening hours.

Transfer COSTS

Adults : Vt 10,000 Return Trip
Children : Vt 5,000 (5 to 12 Years Old) Return Trip
Juniors : 1 to 4 Years Old transfer Free of Charge

FLIGHT DELAYS or Late Night Flights

If you are traveling in from Port Villa and experience an international flight delay or a domestic delay, please advise us as soon as possible so we can manage any changes to the transfer schedule and logistics.

You can call the Island Directly on - **+678 30020**

Or the General Manager on - **+678 5333333**

SPECIAL NOTE ;

Should your flights be delayed into the night we may make a safety decision no to transfer you out to the Island given the time of your arrival and pending weather conditions - this is case by case and we adhere to keep the best safety practices for our guests and our Boat Captains.

Should the transfer across to the Island be cancelled or deemed unsafe we will assist you by organising a comfortable Hotel on the Mainland for the night and we will transfer you across early the next day.

Hotel expenses will be at the guests cost and Ratua Island will be happy to supply a letter for claims in such a case for your travel insurance provider for any such additional costs involved or nights lost in accommodation at the Island.

Private AIR TRANSFERS ; Light Plane or Helicopter Charters

Ratua Island Resort & Spa is the only resort in Vanuatu to operate it's own private runway / airstrip Transfers are available directly into Ratua Island with domestic contractors.

Please make sure you pre-advise the Reservations Team if you have a private transfer booking.

Ratua does not have an additional landing fee but we do have to ensure the runway is clear and staffed for a secure and safe landing.

Please request a personal charter quotation with the companies listed below.

UNITY AIRLINES - Claude Vakaran & Samantha Kerr

+678 24475 / 28037. PORT VILLA

Unity airlines.reservations@vanuatu.com.vu

www.unity-airlines.com

AIR TAXI - Meliana Samuel

+678 5522206

www.airtaxivanuatu.com

VANUATU HELICOPTERS - Andy Martin

+678 7744106 MOBILE +678 7724354

<http://www.vanuatuhelicopters.com>