



RATUA ISLAND RESORT & SPA
PUBLIC RATE SHEETS
Valid 1st of April 2018 to 31st March 2019

Villa Types Villa Only No BKF	GRAND Beachfront Villa AGE 16+ No Children	Deluxe Beachfront Villa AGE 16+ No Children	Deluxe Beachfront Marquee AGE 16+ No Children	GRAND Courtyard Villa 2 Bedroom In Fish Village	Deluxe Courtyard Villa 2 Bedroom In Fish Village
Villa RATES	VUV 88,000	VUV 58,000	VUV 38,000	VUV 78,000	VUV 58,000
MAXIMUM GUESTS	5	2	2	5	4
AGE Restriction	AGE 16 + No Children	AGE 16+ No Children	AGE 16+ No Children	Children OK	Children OK
Villas Available	2	8	2	1	2
Bedding in the Villa	1 x KING & 2 x 3 Singles	1 x KING	1 x KING	1 x QUEEN & 3 x Singles	1 x QUEEN & 2 x Singles
Minimum Stay	2 Nights	2 Nights	2 Nights	2 Nights	2 Nights

MINIMUM STAY ;

We have a 2 (Two) Night Minimum booking policy

Contact us directly for our special RETURNEE Rates or Pay Stay Deals on offer - reservations@ratua.com

CHECK - IN ; 14:00 PM

CHECK - OUT ; 12 Mid-day

COTS ;

Available and complimentary upon request with in the Deluxe Courtyard Villas in Fish Village. Special Bedding configurations are available upon request

EXTRA BEDS FOR ADULTS ;

We have 2 specific Deluxe Beachfront Villas that are a little larger than the other 6.

If available and on approval we can add an additional Single Bed into a Deluxe Beachfront Villa

Additional cost will be - Adult Vt 10,000

Sorry - No Children are accepted into the Deluxe Beachfront Villa's

INCLUSIONS ;

Welcome Drink, Mountain Bikes, Games Room & Library Access, Cinema Access, Paddle Boards, Kayaks, Snorkel Equipment + all un-guided and non-motorised activities

INTERNET;

FREE - Available at Reception + Yacht Club + most of the Resort main social areas
Communications are with the following carriers - Digicel + TVL coverage

The RATUA FOUNDATION ;

At the heart of Ratua Island Resort & Spa is the Ratua Foundation which come in aid to the primary education of the children of the surrounding communities all year round. The New Ratua Owners are passionate to develop and expand on the well established Ratua Foundation by projects funded proportionally by the proceeds of

the Ratua Island Resort & Spa. A voluntary donation of Vt 2,000 Vatu is automatically applied to each guest bill to go towards this noble cause. Guests are advised upon sighting of their final bill and invited to remove this donation should they so wish to do so. We also welcome any school bag stationary collateral or personal hygiene items such as tooth brushes and tooth pastes to be collected and gifted to the foundation community box in the resort reception. We thank you in advance for your support and generosity. Formal receipts for gifted do- nations are available from Ratua Management.

www.ratuafoundation.com

Cuisine ;

Our team develop our menu's enjoyed as Pacific Rim Cuisine with an Asian influence. Our creative Chefs best utilise the local organic produce and offerings from the Land and Sea . Menu's are thoughtfully designed daily. *Majority of the Seafood, Meat, fresh Fruit and Vegetables are sourced in a surrounding 10 km radius of Ratua*

ISLAND Dining Meal Plans

Island Dining Meal Plans are **Mandatory** for every guest and charged per person / per day of your stay
Breakfast + Lunch + Bar Snack Menu + Sunset Canape's + Dinner

COSTS :

Adults: Vt 10,000

Children: Vt 50,000 (5 to 12 Years Old)

Juniors : 1 to 4 Years Old eat Free of Charge

Island Dining Cost Breakdowns ;

Island Dining Plans are charged per person per day. Proportions are charged should your arrival or departure not equal = 1 Day or three (3) complete portions. Meal Plan refunds will be credited to your guests account upon check out if charges need to be adjusted.

Breakfast: 07:00 to 10:00 Vt 2,000

* Tropical Buffet consists of fresh house baked breads and cereals, local fruits and a hot plated breakfast

Lunch: 12:00 to 14:00 Vt 3,500

* Lunch is often a share platter or an Island Buffet selection

Dinner: 18:00 to 21:00 Vt 4,500

* Dinner may consist of an Island Buffet selection or a 3 Course Ala' Carte Menu designed daily by Head Chef

Dietary Options ;

Please pre-advise us of any dietary requirements upon confirmation of your booking.

We will do our very best to accommodate your requests for special dietary needs given our remote location
Vegetarian / Gluten Free / Celiac / Pescatarian / Other

Additional Dining ;

Lobster is an option available at an additional cost when available and must be pre-ordered

TRANSFERS :

Are and additional cost and should be pre paid or settled upon check out at Ratua.

The cost covers your **return** Airport Van Pick Up + **return** Ratua Boat Transfer to the Island.

Our local Santo Van transfers are operated by **Paradise Tours company.**

Their lovely owner LUKE and his friendly Ni Vanuatu team will be at the Airport to collect you and should display a Ratua Sign. They will give you a swift 7 minute transfer from Pekoa Airport to the Ratua Transfer Lounge / Cafe on a small marina. From here you will be transferred into a small boat and enjoy a 30 minute scenic adventure across to the Island.

Adult : Vt 5,000

Children : Vt 3,000 (5 to 12 Years Old)

Juniors: 1 to 4 Years Old transfer Free of Charge

Private AIR TRANSFERS ; Light Plane or Helicopter

Ratua Island Resort & Spa is the only resort in Vanuatu to operate it's own private runway / airstrip
Transfers are available directly into Ratua Island with domestic contractors.

Please request a personal charter quotation with the companies listed below.

UNITY AIRLINES - Claude Vakaran & Samantha Kerr

+678 24475 / 28037. PORT VILLA

Unity airlines.reservations@vanuatu.com.vu

www.unity-airlines.com

AIR TAXI - Meliana Samuel

+678 5522206

www.airtaxivanuatu.com

VANUATU HELICOPTERS - Andy Martin

+678 7744106 MOBILE +678 7724354

<http://www.vanuatuhelicopters.com>

BOOKING PROCEEDURES ;

When booking directly with Ratua we will request you to complete an Authorisation Document to confirm all of your relative details and payments.

Supply of the guests information including - full names, ages, flight info, transfers.

Ratua Island Reservations Team will endeavour to collect all of the requested details however cannot be held responsible for information not provided, changes in carrier schedules with out due notice or communication issues with providers in the country of Vanuatu especially during the Cyclone Season

Ratua Direct Booking CANCELATIONS ;

45 days from your arrival date at Ratua - 100%

Refunded 31 to 45 days from your arrival date at Ratua -

50% Refund 30 days from your arrival date at Ratua - NO

Refund

NO Shows - NO Refund - All Cancelations must be in written notice via email to reservations@ratua.com and acknowledged by a formal cancelation email

Ratua Booking AMENDMENTS ;

Reservations date amendments will be considered case by case and approved in advance by the management to management@ratua.com

Travel Insurance ; We highly recommend advising all clients and travellers to obtain travel insurance.

Resort Name : Ratua Island Resort and Spa (Formally Ratua Private Island)
Island Direct + 30020 TVL
+ 53331 Digicel

Full CompanyName : Ratua Island Limited

Island Management: General Manager - Peter Matthew Third
On Location @ Ratua Island
Email : gm@ratua.com / Tel : +678 533333

GM2 - Jojo Leatham
On Location @ Island
Email : management@ratua.com / Tel : +678 5333303

Reservations&Enquiries: Wendy Christie
Located in Australia
Email : reservations@ratua.com / Tel : +61 477 711 297

Marketing & Advertising : Mice + Weddings + Events + Private Concierge Bookings
Managed by Jojo Leatham
On location @ Ratua Island
Email : management@ratua.com / Tel : +678 5333303

Accounts : Accounts / AJC
Located in Port Villa
Email : accounts@ratua.com

Ratua Foundation Enquiries : President - Leah Fasher
On Location on Ratua Island / New Zealand
Email : leah@ratua.com / Tel : + 678 5333301

BANKING Details & Account Numbers :

Bank : ANZ Bank
Branch : Port Villa
Account. Name : Ratua Island Limited
BSB # : 010 - 982
Account : 1383854. (VUV - A / C)
Swift Code # : ANZBVUVX

Reservation Payment / Settlement Terms :
100% Pre Payment required 30 Days pre guest arrival

Credit Card Policy: We accept Visa , Mastercard + American Express
+ an additional 4% processing fee will be levied on all credit card transactions

VAT - All Room Rates are inclusive of the 15% VAT and Tourism Bed Taxes

Villa in room FEATURES ;

- * Average standard room size ; 540 sq-foot/ 50m2
- * Bed Size ; 76 x 80 in / 198 x 203 cm
- * Ceiling Fans
- * Full size bar fridge
- * Electronic outlets ; 220V
- * In-Room Safe
- * Bathrooms connected by causeway
- * Private terrace and lounge chairs
- * Private Day Beds
- * Beach Access
- * Bathrobes and Beach towels
- * Hair Dryer upon request
- * Hot Water Jug - uponrequest
- * Daily Housekeeping and TurndownService
- * Mosquito Nets

Coral Reef SPA ; (Formally - 'The Sunny Spa')

Ratua's unique over the water wellness facility is located between the West and the South Villages and offers guests a fantastic menu of relaxing and rejuvenating treatments to compliment sun kissed days in paradise Well trained and experienced local therapists indulge you. All beauty products are proudly made in Vanuatu.

Ratua Leisure Activities ;

- * Snorkelling gear and reef shoes supplied form our activities hut
- * Fun Fishing adventures toured by local boat captains
- * Classic Canoes for exploring the house lagoon and turtles spotting
- * Swimming with the Horses (Unique to Ratua Island)
- * Horse Riding adventures
- * Mountain Bike adventures
- * Games Room inclusive of Billiard Table
- * Library and Lounge Area
- * Cinema House (complimentary fresh popcorn !)

Complimentary WEEKLY ENTERTAINMENT at Ratua ;

Ratua endeavours to offer our guests local weekly entertainment for a true pacific experience .

You will have the opportunity to enjoy one or more of the following entertainers depending on how long you plan to stay and what is scheduled :

Enjoy Legends of KAVA on Sunset and join in the story telling and ceremony we offer once per week.
(If you miss this one you can book a private Kava session at the reception for a small additional cost)

Friday night is normally Island Night at Ratua where you can enjoy the announcements and project updates from the Ratua Foundation whilst indulging in Canape's or Island Style Cocktails and listen to the sounds of the terrific Ratua String Band whilst our Island staff revel in a dance.

The Bamboo Band performance may be enjoyed pre dinner on Sunset which is always a favourite !

Sunset Water Dance display is a wonderful, creative and rhythmic water band where you can enjoy being entertained by the famous Water Music group from the Banks Island's - generally a 30 Minute performance.

Espiritu SANTO -

The beauty of Vanuatu's largest island ranges from coconut fringed beaches to majestic mountains stretching from one end of the Island to the other. Awesome ravines shrouded in magnificent tropical rainforest are home to jungle birds and beautiful orchids abound.

Additional Recommended Activities ;

Blue Holes at MALO Island - available exclusively to Ratua guests for private kayak tours

Game Fishing - Private Charter from 4 Hrs or 7 Hours adventure.

A custom built 46 Feet Sports Fisher with comprehensive Game Fishing + Game Chair + Stand Up set up. Inclusive of Captain & Crew for a dream adventure. 1000 HP - Powered by 2 x Cummings Engines. Also available for group transfers or snorkelling tours around the pristine waters of Malo Island

SS President Coolidge - A classic wreck dive of a lifetime - see the majesty of this ship from the bow and promenade deck, to cargo holds, cannons and engine room. Dive sites are well protected and waters remain calm and warm year round with visibility from 10m to 40m. Truly a diving magnet. We out source our Diving to the amazing husband and wife team - Paul & Lyndel White. Feel free to contact them directly to pre organise bookings - <http://www.aoreadventures.com>

Millennium Cave Adventure - High fitness level activity.

This full day bush walk is filled with stunning scenery through narrow paths of jungle, across creeks and cascades, and over a bamboo bridge to reach a massive Millennium Cave. Once inside the magical journey takes you from a crystal pool fed by a small cascade to sparkling stalactites and stalagmites finishing with a float down a fresh river banked with thermal falls and towering rock faces

Champagne Beach - One of the most strikingly beautiful beaches you will ever see, Champagne Beach has a wide shoreline of soft, white sand that extends several meters into translucent blue waters

Port Orly - The village is built around a Catholic mission founded in 1887 and it's beautiful stretch of beach overhung by towering native hardwood tree's. A must experience day trip !

Vanuatu -

This archipelago of 83 islands has a unique blend of intact tribal communities, resorts, beaches and geography ranging from accessible volcanoes to pristine underwater environments, offering unique, organic and memo- rable experiences.

GOOD TO KNOW :

- * Languages spoken - English , Pidgin (Bislama) & French
- * Currency - Vatu (VUV)
- * Tourist Visa is available for most countries upon entry at the airport
- * Climate : Warm Tropical Weather through out the year. Rainy Season from November to April
- * The Management advises against drinking local tap water
- * Fiji has it's Fiji-time , Vanuatu has it's own 'V' -time ! Please advise clients to turn back time and remember that patience is a virtue as things are a relaxed pace !
- * Remind clients to ensure they wear Reef shoes when walking in the shallow waters of Vanuatu due to the Rock Fish